This is a recording of a supposed staff member named "Shelly". She knew I was recording her having looked straight at the recorder. She was one of the replacement staff members that had been working to deny me reviews of x-rays and obtaining an accurate diagnosis. It could be the hospitals have hired cost control specialists that manage victims of medical malpractice and crimes or it could be the government is involved but entire groups of people would replace typical staff whenever I tried to get reviews and accurate diagnoses so I could get treatment or if considered terminal at least borrow against my insurance policies which I now no longer have the option of.