Dear Dr. Burgstahler,

I have given myself a few days to write intelligently about my recent visit to your office because it is becoming increasingly difficult for me to carry on verbal conversations and very draining to try to competently explain all my signs and symptoms. I will include a portion of my diary that should be taken seriously. I am not prone to exaggeration and I don't like to complain (I consider having to even tell someone I'm really in torment quite humiliating and a challenge to my faith). I have never been a lazy person and I am in great anguish over my inability to work for so long now; in the height of my earning ability. (I would submit my resume with documentation of my nominations to both West Point and Annapolis as support to this assertion; it may be found on www.designsbymichael.org) I don't know many who have worked days like the time I left home and didn't return until after 104 hours of round the clock heavy lifting of commercial and household goods. I worked that hard just so that I could keep my word to my customers and move them as scheduled when some of my crew(s) couldn't show up. I don't want to seem to boast, I just want you to understand that I don't have some angle of deception in coming to see you.

I have come to you during what I consider to be a fight for my life. I came to you needing a knowledgeable advocate. I came to you a doctor in my need (even though because of personal tragedies, I don't trust medical practitioners very much and I'm concerned that all the excess hours those in the field of health may be working is causing a decline in quality of care) Anyway, instead of advocating and assisting me in regaining my rapidly declining well-being, your skepticism, cynicism and mockery went beyond apathy and insensitivity to just out-right cruelty.

As a licensed and ordained minister of the gospel of Jesus Christ I am not prone to lying; especially about so serious a matter. My near death experience when I was shot in the head had a transformational effect on me and afterward I studied to become a minister. One thing I value greatly is a man's word and trustworthiness and that is why your remarks and attitude so greatly angered me that I really couldn't express myself intelligently afterward. I sincerely apologize for that.

I find myself somewhat in a difficult situation in that I never want to experience that again and I really don't wish to try another physician for several reasons. If you read my diary you'll see them, but mainly because I can tell during our brief meetings that you are very intelligent and come recommended from George Gauzza, my broker. I don't take his recommendations lightly. I have found him to be absolutely the wisest and by far the most compassionate, understanding employer I have ever met and I am grieved that during this time my desk sits empty when he could be earning more from a healthy person. In addition, you should be able to rely on the morphology findings that come from a local hospital; but I am certain both the lab technician and the radiologist missed tell-tale signs of serious ailments. Nevertheless, that's why I asked you if you also looked

at them. I am hoping that after you review the rest of the enclosed and when you actually get correct information and professional diagnoses you can respect that you will help me find a specialist who can assist me and help me to see them as soon as possible. I also hope it will help renew your passion for patient care and that you will listen and look carefully at and to your future patients.

It is my opinion that every medical practice should have an Internet researcher these days and that during the prescreening questionnaire the patient should be asked for what signs and symptoms (as specific as they can be) they are having. Those should be then entered (as I have done) on a search engine like Google. Possible illnesses to question the patient further on and/or test for; or screen out, should be listed and presented to the expert or doctor prior to the visit. During the consultation the professional can therefore direct questions that help narrow the possibilities and examine (look closely at any claimed symptoms; if necessary with adequate lighting and scopes). Perhaps you could lead the way. Regardless, if you are still willing to assist me I am asking you to please do so.

I know I'm not an expert and the only reason I thought proper transfusion therapy might assist me is because I know my own blood is so compromised and because I have in fact read now in several medical journals that it can help chronic anemia sufferers. Wilson's unfortunately causes symptoms similar to acute anemia and hepatitis among so many other similarities but several unique and clinical signs are specific. I am most concerned that on top of my hereditary disorder, I may have other complications that are accelerating my present decline in overall health.

Please take a look at the enclosed images and read the literature and if you are willing (you may bill me for the time in reading and researching this out) please call me to set up an appointment when you might have some answers to the posed questions and/or might be able to offer me some relief.

Thank you; Respectfully,

Michael Swenson